

Disclosure notice

Full Name:	Allianz Global Corporate & Specialty South Africa Limited ("AGCS")
FSP Number:	16722
Registration number:	1961/000150/06
Physical address:	The Firs, 2 nd Floor, Office 202, 32A Cradock Avenue, Rosebank, 2196
Postal Address	PO Box 62228, Marshalltown, 2107
Telephone:	+2711 214 7900
E-mail:	info@allianz.com
Webpage:	https://commercial.allianz.com/global-offices/africa.html

AGCS has Professional Indemnity insurance cover

AGCS has a documented conflict of interest management policy which is available upon request.

Moonstone Compliance (Pty) Ltd is AGCS' Compliance Officer and is represented by: Nicholette McClure

Head Office:	+ (27) 21 883 8000
Telephone:	086 6151122
Mobile:	+ (27) 824576444
E-mail:	nmclure@moonstonecompliance.co.za
Address:	25 Quantum Street, Technopark, Stellenbosch
Webpage:	www.moonstone.co.za

Claims Procedure

On the happening of any event, which may result in a claim under the policy, please notify your intermediary (if applicable as indicated on your policy disclosure notice) alternatively, the AGCS contact indicated on your policy disclosure notice or, you could obtain the contact details by dialing the following telephone number **+27 11 214 7900**. Our claims email is Claimsafrika@allianz.com

Complaints to be addressed to:

Name: Kristin Van Niekerk
Telephone: +2711 214 7951
E-mail: kristin.vanniekerk@allianz.com

A complaints resolution process can be requested from our office at the above-mentioned contact details.

If the matter is not resolved to your satisfaction, you may address your queries to the Ombudsman for Financial Services Providers and/or the Ombudsman for Short-Term Insurance:

The Office of the Ombud for Financial Services Providers to be contacted on:

Address: Sussex Office Park, Ground Floor, Block B, 473 Lynnwood Road Corner
Lynnwood Road & Sussex Ave, Lynnwood, 0081
Telephone: +27 12 762 5000
Share call: 086 066 3274
E-mail: info@faisombud.co.za
Webpage: www.faisombud.co.za

Ombudsman for Short Term Insurance

Address: P O Box 32334 Braamfontein, 2017
Telephone: +27 011 726-8900
Share call: 0860 726 890
E-mail: info@osti.co.za

AGCS is authorised to provide advice and intermediary services in terms of the following categories:

Category I	Advice	Intermediary Service
Short-term Insurance: Commercial Lines	x	
Short-term Insurance: Personal Lines	x	

Data Privacy

For information on how we protect your privacy please see
<https://commercial.allianz.com/global-offices/africa/data-privacy.html>